

Attention Everyone:

Effective Monday 3/16/2020 VR will not be meeting in person with our customers and partners. All contact shall be conducted via phone, email, text, Skype, and Facetime. We are still open for business just in a different way. This shift is in effect until further notice.

Should you have a meeting scheduled at VR, please do not come to the VR office. Please reach out to your VR Counselor or Benefits Counselor to reschedule a phone appointment.

VR will change scheduled appointments to phone meetings with consumers. We will send letters to all active consumers letting them know the new protocols.

Group Orientation is suspended. We can still accept referrals—please contact the VR office to discuss logistics.

Should people come to the VR office, communication between the front desk person and the consumer will be done via phone wherever possible in reception areas.

This is a good time to ensure that we have up to date contact information for our customers in including phone numbers, email addresses, mailing address and if mobile texting is an option for consumers. If you have new information, please share with your VR office.